

Through our Drop-in we have:

- Run 250 drop in sessions averaging 25 visits per day.
- Welcomed 3110 individuals to the work of the Cedarwood Trust.
- Served 7,829 cups of tea/ coffee.
- Referred over 1000 for food parcels.
- Served 900 meals in our Elders sessions.
- Sought hardship grants for 65 individuals.
- Supported 47 through job search.
- Supported over 2100 people on local poverty related issues;
- Provided in-depth support for over 400 individuals on a range of issues from debt management to resolution of benefits issues, and saving those individuals a total of over £200,000;
- Prevented 23 families on the estate from being evicted;
- Satisfactorily resolved problems for 16 residents over Bedroom Tax;
- Negotiated payment of arrears for 21 families;
- Encouraged residents to make better use of the Credit Union, resulting in loans of over £25,000 over the year; consolidation of loans for 16 families into more manageable payments; 42 residents with access to loans as an alternative to pay-day lenders and loan sharks, resulting in a saving for them of nearly £3,500.
- Developed a number of food poverty programmes - from the crisis intervention strategy of a food bank, to the lunch and breakfast clubs – providing over 4,000 meals during the year.
- Provided support to enable people on the estate to access employment, including development of a computer suite which has provided 48 residents with access to daily job searches, supported development of CV's and a variety of training, including computer skills, film making and social media.
- Supported 15 residents to volunteer in a variety of roles which will benefit the community and increase their skills, including work with the Drop-In, the Credit Union, and childcare.